NEW TO

Pediatrics & Family Care

Welcome! Check out our website for helpful information on your first visit to our office.

Medical Home Responsibilities!

- Same day appointments
- Preventive Care and Physicals
- Well Child Examinations, screenings, & vaccinations
- Coordinated patient care across multiple settings
- 24X7 phone access to your provider and care team
- Referrals to specialist to address your Behavioral Health care needs
- Referrals for Specialist

Why Should You Choose Us?

- Same Day Appointments
- 24X& Phone Access
- Referrals to Specialist
- Care Coordination
- Spanish Speaking Staff

Patient-Centered Medical Home

We are proud to be recognized by the NCQA as a Patient-Centered Medical Home

Our goal is to promote healthy living and work collaboratively with our patients

We are committed to our patients

The Patient-Centered Medical Home Model

Team Based Care: Where communication and coordination lead to better care

Patient Centered Access: Patients can easily access our patient portal and send a secure message.

Care Coordination: We actively manage referrals and labs

Knowing and Managing Patients: Our staff is available via phone and electronic messaging

Performance Measurement and Quality Improvement: Our clinicians work hard to bring quality initiatives to our practice so we can better serve our patients and improve patient outcomes.

Pediatrics & FAMILY CARE

Where Patients Are At The Center Of Care

Your Trusted NCQA Recognized
Patient-Centered Medical Home Provider

Tel: (407) 286-3653
www.pediatricsandfamilycare.com

Welcome To Pediatrics & Family Care

Welcome to Pediatrics & Family Care! We look forward to providing effective-patient centered care for your family. Our goal is to partner with you and collaboratively manage your health care.

We offer equal access to all our patients

Our Pediatric Provider

Is certified by the American Board of Pediatrics and is actively engaged in the Maintenance of Certification Program (MOC)

Feels privileged to be able to help care for your family

Is spanish speaking

On-Site Resources

A team of experienced Medical Professionals to provide care coordination, telephone, and secure electronic messaging support

General Information About Our Practice

Office Hours

Monday- Friday:	9:00-5:00
Saturday & Sunday:	Closed

By Phone

For urgent care issues during work hours, your primary care provide will see you on the day you have an urgent health care need. Call the main office to schedule a same day appointment.

Non-emergency calls and calls to schedule appointments should wait until 9:00 a.m. when the daytime staff is in the office.

Emergency calls from established patients are answered by the on-call provider between 5:00 p.m. and 9:00 a.m.

Phones are answered from 9:00am to 5:00pm Monday through Friday with lunch from 12:00-1:00pm, excluding major holidays

For urgent matters that cannot wait until we re-open, patients are advised to report to the nearest emergency room.

By Internet

Please visit us online at: www.pediatricsand familycare.com.

Here you can find: Patient Forms, Request an appointment, Send your provider a message

What We Ask Of Our Patients

Please bring your insurance card to every visit

Please bring a list of the medications your child is taking (prescription, over-the-counter, and herbals)

Please let us know about any recent visits to emergency departments or other health care providers

Behavioral Healthcare

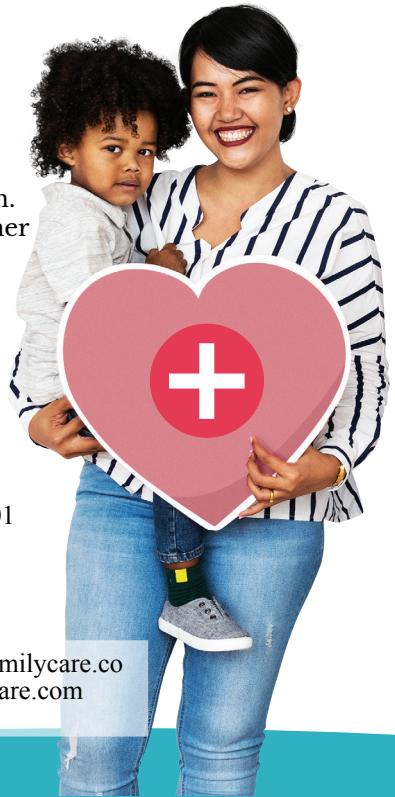
Experienced in caring for and managing ADHD, Mood Disorder, Learning Disability, Developmental Delay and Speech Delay.

Assess children for anxiety and depression.

Referrals to established psychologists, counselors, and clinics, based on individual needs. and insurance coverage

Testimonial

“Love this pediatrician. Dr. Bumgarner and her staff are amazing.”



Pediatrics & FAMILY CARE

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